

Tools to ensure digital transformation

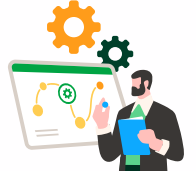
Technology



We use cutting-edge digital technologies to deliver innovative and valuable solutions to our businesses, employees, customers and suppliers, offering an excellent, agile and secure operation and service experience.

- 1 Cloud acceleration
- 2 Cybersecurity
- 3 Focus on digital platforms
- 4 Core modernisation
- 5 Generative artificial intelligence

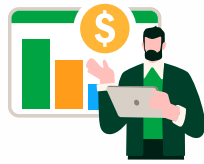
Process efficiency



Optimising business processes by using digital technologies to improve productivity, reduce costs and increase the speed and quality of operations.

- 1 Automation
- 2 Robotisation
- 3 Process mining
- 4 Reduction of time-to-market

Maximising business value



A comprehensive model to prioritise our digital portfolio to ensure that solutions with the greatest impact are implemented and that investment and resources are allocated to the projects with the highest return.

- 1 Quantifying digital value

Disruptive innovation



Going beyond the digitisation of existing processes, looking for creative and disruptive ways to improve how organisations operate and deliver value.

- 1 Connectivity of remote environments
- 2 Autonomous inspection systems

Governance



Policies, procedures and practices that ensure effective, ethical and secure management of digitisation.

- 1 Franchise model of digitisation
- 2 Transformation into a data-driven company
- 3 Artificial intelligence governance

Digital culture



Changing our company's mindset and practices to embrace and leverage digital technologies, fostering understanding and adoption of new ways of communicating and thinking.

- 1 Employee-centred culture
- 2 New ways of working
- 3 People development and training