



## 1 Renewables

For greater sustainable energy autonomy, we must install more renewable capacity. Digitalisation acts as an accelerator to deploy this energy transition in time.

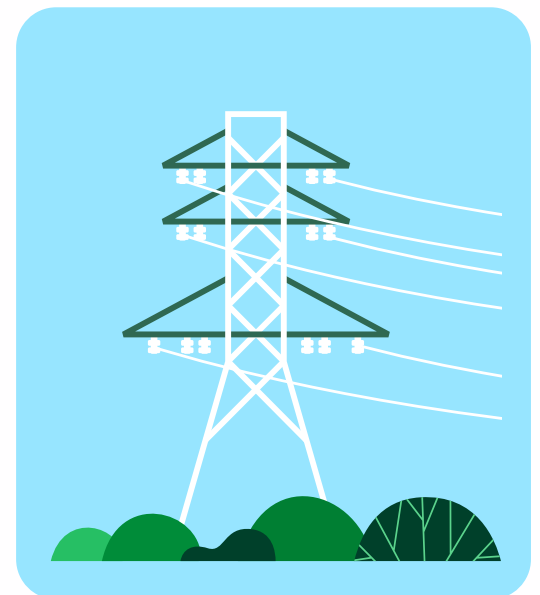
- Smart planning for work in the field.
- Mobile digital management for field operations and logistics.
- Unified digital platform for promotion, development and construction.



## 2 Grids

Smart grids are the backbone through which green energy is transmitted. Digitisation allows us to provide the grid with sufficient capacity and flexibility to efficiently and agilely support the process of electrifying the demand and decarbonising generation.

- Digital twins for better asset management.
- Smart fieldwork planning.
- Transformation of the new supply process.



## 3 Customers

Digitalisation contributes to developing and promoting green products. In addition, we manage to make the solutions we propose to our customers more flexible, fostering their satisfaction and loyalty, and raising our service to the highest standards.

- Personalisation of customer communications.
- Real-time virtual assistant for agents.
- Artificial Intelligence for complaints management or email support.

